

National Conference of Appellate Court Clerks  
36<sup>th</sup> Annual Meeting – **Education Program**  
August 2-7, 2009  
Sacramento, CA

**Sunday, August 2, 2009**

2:00 PM – 2:30 PM Welcome Meeting  
New Members and First Time Attendees

2:30 PM – 3:00 PM Roll Call of States Business Meeting Part I

**Monday, August 3, 2009 (4 sessions)**

7:30 AM – 8:30 AM  
Roundtable discussions

8:30 AM – Welcome and announcements  
Tom Hall, President, NCACC

8:40 AM – 10:20 AM  
Topic: Intergenerational Leadership  
Presenter: Dr. David Whitfield, President, *LEADERSHIP* Inc.  
Natalie A. Mattson, Senior Consultant, *LEADERSHIP* Inc.

10:20 AM – 10:30AM Break

10:30 AM – 12:00 PM  
Topic: Personal/Court Security Issues  
Presenter: Malcolm Franklin – *California AOC*

12:00 PM – 1:15 PM Lunch

1:15 PM – 2:45 PM  
Topic: Metadata Electronic Document Issues  
Presenter: Rick Borstein – *Adobe Inc.*

2:45 PM – 3:00 PM Break

3:00 PM – 5:00PM

Topic: Ethical Dilemmas for Appellate Court Staff

Presenter: Dr. Jeffrey Thompson - *BYU Marriott School of Business*

**Tuesday, August 4, 2009 (2 sessions)**

7:30 AM – 8:30 AM

Roundtable discussions

8:30 AM – 10:30 AM

Topic: Lessons Learned and Shared Successes

(f/k/a What's Bugging You?)

10:30 AM – 10:45 AM Break

10:45 AM – 12:00 PM

Topic: NCACC Statistics Model

Presenter: William Raftery – NCSC

**Wednesday, August 5, 2009 (3 sessions)**

7:30 AM – 8:30 AM

Roundtable discussions

8:30 AM - 10:00 AM

Topic: ADA and the Courts

Presenter: Linda McCollough – California AOC

10:00 AM – 10:30 AM Break

10:30 AM – 11:45 AM (Panel Discussion)

Topic: Electronic Filing Issues

Moderator: Rory Perry

12:00 PM -5:00 PM Vendor Expo

**Thursday, August 6, 2009 (4 sessions)**

7:30 AM – 8:30 AM

Roundtable discussions

8:30 AM – 10:15 AM

Topic: Investing in Today's World

Presenter: Jim Niehaus

10:20 AM – 12:00 PM

Breakout Sessions (50 min. Breakout)

Breakout I 10:20 AM -11:10 AM

Breakout:

- Death Penalty
- Budgets – current developments (panel discussion)
- Retirement Options, Kevin Smith

Breakout II 11:10 AM -12:00 PM

Breakout

- Death Penalty
- Budgets – current developments (panel discussion)
- Retirement Options, Kevin Smith

12:00 PM – 1:30 PM

Annual Business Meeting / Executive Committee Meeting

5:00 PM – Banquet

**Friday, August 7, 2009 (0 sessions)**

- Critique session